Title: Powerpoint presented to medical students.

Using a Survivor-Centered Approach to Working w/Survivors of Sexual Violence



Wayne County SAFE

- Over 1,000 patients per year, numbers growing since 2006
- * 313-430-8000 Pager System answered by on-call SAFE available to provide services 24/7, 365 days a year, SAFE and advocacy team
- · 5 Clinic Sites
- · Hospital System Partnerships
- · Inpatient Exams



The Medical Forensic Exam

- -Emergency Departments, Law Enforcement, Advocacy Crisis Lines
- · Meet Criteria for exam? (Sexual Assault within 120 hours, wants exam)
- - -Adults, Adolescents/Pediatrics
 - -Intoxicated, Impaired, Medically Sedated Patients



Treatments, Referrals, and Follow-Up

STI Prophylaxis (Gonorrhea, Chlamydia, Trichomoniasis)

- · Pregnancy Prophylaxis (up to 120 hours)
- · HIV nPep (up to 72 hours)
- Post Assault Treatment Guidelines, Referrals, Follow Up
- · Ongoing Advocacy Services Provided



What is Trauma?

Trauma is a Sensory Experience:

Event - Event(s) and circumstances cause

Experience - An individual's EXPERIENCE of the event determines whether it is traumatic

Effects - Effects of trauma include adverse physical, social, emotional or spiritual consequences.



Wayne County SAFE's Mission

WC SAFE provides those affected by sexual assault with free emergent and ongoing comprehensive services that encourage survivor healing and empowerment, promotes public awareness and leads social change.

#inspirespromotesadvances



Sexual Assault Forensic Examiners, Why?

- · Long ED Wait Times
- High Staff Turnover with no formal training in place
- · Lack of specialized equipment (SDLR Camera, Colposcope)
- · Lack of privacy In ED
- Lack of available crisis advocacy (work as a team, more support for patie
- · Crime Lab reports high volume of incomplete/unusable kits
- · Breaks in chain in custody
- Poor Legal Testimony/ Lack of representations



The Medical Forensic Exam

- 1. Medical
- 2. Forensic
 - Documentation of Patient's Medical and Assault History
 - Assessment, documentation, photo-documentation, coordinated treatment of injuries

 - Collection of Forensic Evidence, Toxicology, etc.
 Treatment and referrals for Pregnancy prevention, STI and HIV prophylaxis, other non-acute medicals referrals and follow up



SEXUAL ASSAULT AND TRAUMA

Trauma is...

- Any experience that leaves a person feeling hopeless, helpless, fearing for their survival or safety. This experience can be REAL or PERCEIVED.
- · It is the individual's perspective that makes the experience traumatic...not OURS.



Hoopes K, et al.

Improving Medical School Education on the Care of Sexual Assault Patients:
A Quasi-Randomized Controlled Study

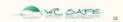
Neurobiology of Trauma

- · Body's physiological responses to trauma
- · Helps explains reactions and behaviors associated with traumatic experience
- Research by Dr. Rebecca Campbell, Ph.D. (MSU)



Neurobiology of Trauma

- · Neurobiological changes lead to (cont'd):
 - Difficulty with memory consolidation and recall
 - i. Fragmented, doesn't make sense
 - ii. Have patience, slow down and don't push
 - - ii. Increased self-blame and less help seeking; negative reactions from family/friends $\frac{1}{2}$
 - iii. Normalize reactions



QUESTIONS???

Neurobiology of Trauma

- · Neurobiological changes lead to:
 - Flat affect, "strange emotions," or emoti
 - i. Everyone reacts differently all normal
 - ii. Physical, emotional, cognitive, behavioral
 - iii. Might last throughout a lifetime, to varying degrees of intensity, as healing from trauma is not a linear process yet spiral in healing
 - iv. Process reactions and normalize them



Challenges

- · Following protocol
- · Knowing your role
- · Connection with appropriate resources
- · Honoring survivor's choice





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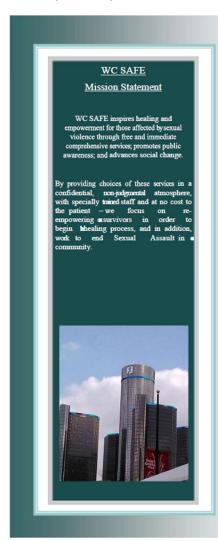
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supported by Circia Victima Assistance Grant Awards CVA #20035-2VD awarded to WC SAPE by the Michigan Circia Servicia. Come Servicia Communication of Servicia Circia Anna Servicia Circia Circ

Title: Wayne County SAFE brochure.



Healing has no timeline.

If you or someone you know has recently been sexually assaulted, or assaulted sometime in the past ~

We can help.

We have 5 clinic sites to serve you:

Sinai-Grace Hospital

6071 W. Outer Drive Detroit, Michigan 48234(NW comer of Schaefer and McNichols)

Detroit Receiving Hospital 4201 St. Antoine Detroit, Michigan 48201 (Near the I-94/I-75 interchange)

St. John Hospital and Medical Center

22101 Moross Detroit, MI48236

(Between Little Mack and I-94)

12701 Telegraph Road Taylor, Michigan 48180 (Just south of Goddard Road and I-94)

Kids Talk

40 East Ferry St Detroit, MI 48202

> 24-HR Crisis Line (First Step) 1-888-453-5900



WC SAFE

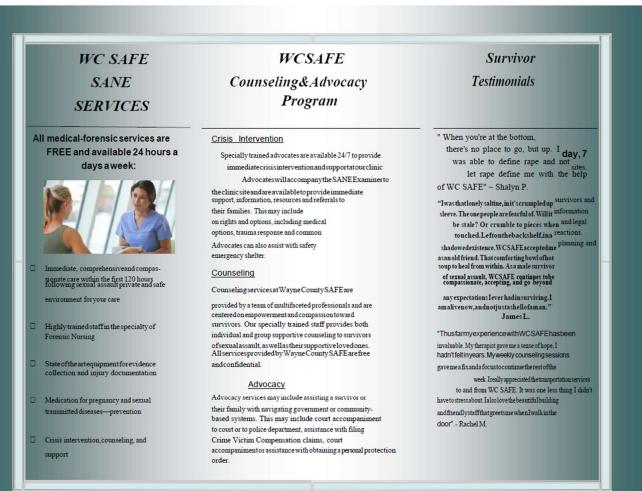
2727 SecondAvenue, Suite 300 Detroit, Michigan 48201

> Crisis Pager: 313-430-8000

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WWW.WCSAFE.ORG





his work is partially supported by Crime Victim Assistance Grant Awards CVA# 21035-2V12 awarded to WC SAFE by the Michigan Crime Victims Services Commission. Michigan Department of Health and Human Services. The grant award of \$350,000 comes from Federal Crime Victims Fund, established by the Victims of Crime Victims Fund, established by the Victims of Crime Victims Services. The grant award of \$350,000 comes from Federal Crime Victims Fund, established by the Victims of Crime Victims Services.

Title: Standardized Patient Guide.

The following supplemental material was provided to the standardized patient. The purpose of highlighted words was to emphasize to the standardized patients what would be important in terms of timeline or story.

Clinical Scenario:

Samantha Adams presents to the emergency department. Her vital signs are within the normal range. She says she was raped at a nightclub the night before.

<u>Type of SP Case</u>: Formative, Communication, Interpersonal, Counseling, Difficult Encounter (no physical exam)

Setting: Emergency Department

<u>Case Overview:</u> Samantha Adams is a 35-year-old female who presents to the emergency department after being raped by an ex-boyfriend the night before. The abuser had slipped the date rape drug into the patient's drink at a nightclub, and the patient remembers very little about the night. Throughout the day, she has been having recurrent flashbacks of her exboyfriend pinning her down an assaulting her, but she cannot recall any exact details about where and when the assault happened.

Samantha presents to the emergency department alone in significant distress and pain. She switches back and forth between isolation of affect (discussing the events without displaying emotion) and extreme sadness and guilt. She also admits she cannot remember hardly any details of the night besides her flashbacks and repeatedly asks the student doctor if it is her fault that she was assaulted.

Patient Name	Samantha Adams			
Demographics	Age: 35 Female Race: N/A			
Mood/Presentation	Sitting in chair with head down, arms folded in lap, shoulders hunched. Looks acutely distressed and in pain. Poor eye contact, minimal body movement. Limited spontaneous speech—must be prompted to answer questions—many of which are answered with "I'm not exactly sure what happened" or "I don't quite remember".			
Dress	Has not changed clothes since last night.			
Employment	Teacher			
Home Life	Had been in an abusive relationship with her ex-boyfriend (the abuser), but has not been in a relationship since. (If asked: relationship ended one year ago.) No children Social drinking and smoking. No illicit drugs			

History of Presenting Illness	Patient complains of: -vaginal pain upon waking up (9/10 in severity) (What does the pain feel like? i.e. Throbbing, Sharp?) -bruises on inner thigh -fear of pregnancy -fear of STI -panic attack this morning upon waking up -forgetfulness about the events of the night prior ***must ask student: -"what is a rape kit?" -"will you be performing the rape kit?" -"do I have to do a rape kit?" -"do I have to press charges?" No other medications or illnesses
Opening Statement	"I am so scared. Who can help me?"
Task	-demonstrate compassion, concern, and empathy -knows to call WC-SAFE -knows that a certified professional will perform the rape kit -mentions that the rape kit is time sensitive -tells patient they do not have to complete the rape kit or press charges if they choose not to -shows concern for patient's safety upon discharge



Title: Kalamazoo Essential Elements Communication Checklist.

In order for a student to receive an "excellent" rating, all bullet points must have been completed.

A. Builds a Relationship (includes the following):	<u>1</u> <u>Poor</u>	<u>2</u> <u>Fair</u>	3 Good	4 Very Good	5 Excellent
 Greets and shows interest in patient as a person Uses words that show care and concern throughout the interview Uses tone, pace, eye contact, and posture that shows care and concern 					
B. Opens the Discussion (includes the following):					
 Allows patient to complete opening statement without interruption Asks "Is there anything else?" to elicit full set of concerns Explains and/or negotiates an agenda for the visit 					
C. Gathers Information (includes the following):					
 Begins with patient's story using open-ended questions (e.g. "tell me about) Clarifies details as necessary with more specific or "yes/no questions" Summarizes and gives patient opportunity to correct or add information Transitions effectively to additional questions 					
D. Understands Patient's Perspective (includes the following):					
Asks about life events, circumstances, other people that might affect health Elicits patient's beliefs, concerns and expectations about illness and treatment Responds explicitly to patient's statements about ideas and feelings					
E. Shares Information (includes the following):					
 Assesses patient's understanding of problem and desire for more information Explains using words that patient can understand Checks for mutual understanding of treatment plan Asks if patient has any questions 					
F. Reaches Agreement (if new/changed plan) (includes the following):					
 Includes patient in choices and decisions to the extent s/he desires Asks about patients ability to follow diagnostic and/or treatment plans Identifies additional resources as appropriate 		l			
G. Provides Closure (includes the following):					
 Asks if patient has questions, concerns or other issues Summarizes/asks patient to summarize plans until next visit Clarifies follow-up or contact arrangements Acknowledges patient and closes interview 		l			

Hoopes K, et al.

Supplementary Material 5

Title: WC-SAFE Sexual Assault and Trauma Informed Care Checklist.

In order to receive all six points, students had to complete each bullet point below.

Educated Response to Scenario (includes the following): Included (Hit) Not Included (Miss)

Knows to call WC-SAFE

Knows that a certified professional will perform the rape kit

Mentions that rape kit is time sensitive

Informs patient that they do not have to complete rape kit or press charges if

they choose not

Offers counseling (social worker, rape counselor, or domestic violence

counselor)

Shows concern for patient's safety upon discharge